

Information Collection and Use

We respect each site visitor's right to personal privacy. To that end, FAKH food bank collects and uses information throughout our website only as disclosed in this Privacy Policy. This statement applies solely to information collected on this website.

For each visitor to our website, our web server does not recognize any information regarding the domain or e-mail address.

The information we collect is used to process your donation, including receipting and ongoing communication.

This site does not collect cookies.

In order to use this website, visitors and/or members are not required to complete our registration form. In order to donate, users will need to enter contact and payment information. Contact information is also required of all volunteers who sign up using the web site. During registration, a user must provide certain contact information, but we never sell or give away this information. It is only gathered to contact the user to process donations and follow up communications.

We require information from the user on our donation form. A user must provide contact information (such as name, phone, email, and address) and possibly financial information (such as credit card number, expiration date). If we have trouble processing an order, we use the information to contact the user.

This information is used to process the donations and to provide receipts, as well as follow-up correspondence in physical or electronic form.

We always use industry-standard encryption technologies when transferring and receiving consumer data exchanged with our site. The exceptions are the volunteer page and the securities-donation page. In the latter case, donors are welcome to print the page and mail it. We have appropriate security measures in place in our physical facilities to protect against the loss, misuse, or alteration of information that we have collected from you at our site.

NOTIFICATION OF CHANGES: If we decide to change our privacy policy, we will post those changes to this privacy statement.

CONFLICT RESOLUTION: We are committed to resolving disputes within one week. If problems arise, users may contact us by email, telephone or fax.

CONTACT INFORMATION: If site users have any questions or suggestions regarding our privacy policy, please contact us at (270) 769-6997 or email Executive Director, Gary Miles, at gmiles@feedingamericaky.org.